TERMS AND CONDITIONS FOR THE BOSCH DISHWASHER | FINISH PROMOTION

Please read this Promotion terms and conditions ("Terms and Conditions") carefully. Participation in this Promotion will constitute your agreement to comply with these Terms and Conditions, which is limited to the purchase of any Bosch dishwasher, during the promotional period. If you do not agree with these Terms and Conditions, please do not participate in this Promotion. This Promotion is only available while Stock lasts.
Please refer to this website for the current Terms and Conditions for this Promotion: https://www.bsh-promotions.co.za

All participants during the term of this Promotion agree to be bound by the following Terms and Conditions:

1. Promotion:

1.1. **Save on a Bosch dishwasher + free 45 finish wash cycles ("the Promotion").**

1.2. The Promotion is managed by BSH Home appliances **("the Promoter"),** Registration number: 1985/05742/07 and/or its agencies, business entities and selected retailers **("Organiser"),** in partnership with Reckitt Benckiser, Registration number: 1943/016101/07 **("Partner")**

1.3. The Promotion **("promotional period")** will run from **2 November 2026 [00:00]** to **31 December 2026 [23:59]** on purchases made against Bosch dishwashers described in clause 2.2.The Promotion Period and registration periods may be extended or curtailed at the discretion of the Organiser.

2. **Promotional Offer:**

2.1. Consumers that purchase a Bosch dishwasher, listed in clause 2.2, over the promotional period will receive 1 (one) free finish pack of 45 tablets equivalent to one wash per day (**Variant**: 45 Finish Ultimate plus, lemon/fresh) to the recommended retail value of R 289.00.

2.1a Customers must retain the original proof of purchase and / or receipt, indicating the date, price and place of purchase in respect of the dishwasher purchased; and

2.1b **register for the FREE FINISH PACK via WhatsApp within 7 (seven) days ("registration period")** of the purchase of the selected dishwasher, by following the promotional registration process via the Whatsapp line provided in clause 4, with verifiable details such as purchase information (date, price and retailer), product serial number, model number and consumer contact details.

2.2. The Promotion will run during the promotional period on purchases made against Bosch dishwashers with the following model codes:

SMS24AW01Z	12 place settings, white
SMS24AI01Z	12 place settings, silver inox
SMS26AW00Z	13 place settings, white
SMS26AI00Z	13 place settings, silver inox
SMS45NI00Z	13 place settings, silver inox
SMS46FI20Z	14 place settings, silver inox
SMS46NI00Z	13 place settings, silver
SMS6HMI04Z	13 place settings, silver inox
SMS6EMI10Z	13 place settings, silver
SMS6EMI11Z	14 place settings, silver inox
SMS8ECI02Z	14 place settings, silver inox
SPS4HMI3FZ	45cm, 10 place settings, silver inox,
SMV41D10EU	Fully Integrated, 12 Place settings
SMV26EX14K	Fully Integrated, 13 place settings
SMV4HMX01Z	Fully integrated, 13 place settings
SPV4HMX55Q	Fully integrated, 10 place settings

2.3. The promotional offer does not automatically register the purchased dishwasher for the standard 3 (three) year manufacturer warranty. To register for the 3 (three) year manufacturer warranty, the participant can follow the instructions and prompts on https://www.bosch-home.com/za/customer-service/bosch-za-warranty.

3. Who may register?

3.1. Where the participant is a natural person, that participant must:
(a) Be a citizens of the Republic of South Africa and/or legal residents of the aforesaid country;

(b) Be currently residing in the Republic of South Africa at the date of the commencement of the Promotion Period;

(c) Be a natural person and be at least eighteen (18) years old at the date of the commencement of the Promotion Period;

(d) Be in the possession of a valid South African identity.

(e) Participation in this promotion does not include the Organiser, their directors, members, partners, employees, agents, consultants, any other person who directly or indirectly controls or is controlled by them or any supplier of goods and services, **if they personally purchased the above dishwasher for their own personal use**. Proof of purchase will be verified at the Promoter's discretion.

3.2. Where the participant is a business (which for the purposes of these Terms and Conditions shall include a Trust), that participant must:

(a) Be duly registered and incorporated or otherwise lawfully established in the Republic of South Africa and not restricted in terms of its constitutional documents from participating in the Promotion, with a domicilium address situated within the Republic of South Africa;

(b) Be represented by a duly authorized individual (the "Representative") who currently resides in the Republic of South Africa at the date of the commencement of the Promotion Period,

(c) The Representative must be at least 18 (eighteen) years old at the date of the commencement of the Promotion Period, (ID number may be required to verify age).

3.3. Misrepresentation of participants or in store sales representatives will result in the disqualification of the claim and possible legal action.

4. How to claim for the promotion (Excluding Makro):

4.1. If a customer purchased a Bosch dishwasher during promotional period from participating retailers (Excluding Makro), they will need to register for a Digital Finish Coupon. Customers that purchase from Makro stores will receive the Free Finish pack at point of purchase.

To register for **FREE FINISH PACK digital coupon**, the participant must follow the following steps and/ or instructions, **within 7 (seven) days from date of purchase**:

Step 1: Purchase a valid dishwasher as per clause 2.2 at the participating retail store as stated on the addendum, within the Republic of South Africa during the promotional period.

Step 2: Retain proof of purchase.

Step 3: Register the dishwasher purchase:

a) Scanning the QR code on the promotional point of sale in the retail store, which directs the consumer to a Whatsapp line +27 83 336 2923 , to follow the prompts, accept terms and conditions to continue,

Step 4: Upload the proof of purchase of their purchase.

Step 5: Make sure the proof of purchase clearly includes the date, price and place of purchase and product model number.

Step 6: Upon submitting the online form, the participant will receive a message confirming their submission, and that the registration was successful within 48 hours of submission.

Step 7: Consumers will receive a Finish Coupon Code to claim and redeem the **FREE FINISH PACK** at Checkers retail stores. The digital coupon is valid until 31 January 2027. Customers cannot redeem the digital coupon via Checkers 60

If the Bosch dishwasher was purchased from Makro, the consumer will receive the **FREE FINISH PACK** at point of purchase and therefore will not need to register for a digital coupon.

4.2. Participants who encounter any technical issues when registering can contact the Organizer for assistance by telephone at the following telephone number: +27 (0) 11 265 7800, or use the Whatsapp number +27 83 336 2923 and follow the prompts for assistance.

4.3. The Organizer accepts no responsibility for entries lost, misdirected, illegible, late, mutilated or altered. Entries that do not comply with these Terms and Conditions will be disqualified.

4.4. Errors and omissions may be accepted at the Organizer's sole discretion. Failure by the Organizer to enforce any of its rights at any stage does not constitute a waiver of those rights.

4.5. It is the participant's responsibility to ensure that any information provided to the Organizer is accurate, complete and up to date.

4.6. The product can only be registered through the Whatsapp line, and may not be registered in any other form such and email or telephonic.

5. Limitation of Liability:

5.1. To the extent permitted by Consumer Protection Act No 68 of 2008 and any other applicable law:

(a) The participant hereby indemnifies the Organiser against any direct, indirect, special, incidental, consequential or punitive damages or loss of any kind regardless of how this was caused, and whether it arose under the law of contract or delict or otherwise, because of the participant's entrance to the Promotion. Any technical difficulties or equipment malfunction or failure. Any tax liability incurred by participant. Any claim that is late, lost, altered, damaged or misdirected due to any reason beyond reasonable control of the promoter.

(b) The Organiser excludes all warranties (express or implied), representations and liabilities regarding this Promotion (other than for death or personal injury caused by its negligence and/or fraud).

(c) All personal information exchanged with the usage of third party applications will not be monitored or controlled by the Organiser. The participant bares the responsibility to ensure that it is aware of the terms and conditions applicable to usage of 3rd party applications. The participant understands and agrees to indemnify the Organiser from all liability arising from whatsoever nature.

6. General:

6.1. In accordance with the confidentiality policies and practices of the Organiser, none of the entry details of any participant in this Promotion will be disclosed or used by the Organiser for any purposes other than for entry into the Promotion and in accordance with clause (g) below.

6.2. The participant is bound by the Bosch and Finish colab promotion terms and conditions. Should there be any dispute in this regard, the Organisers shall be sole adjudicator of the dispute and the Organisers decision shall be final.

6.3. Participants acknowledge and accept that the Organiser shall utilise a third party agent to contact the participant to arrange delivery. In order to affect the contacting and delivery process, the Organiser shall provide the participant's information to such third party agent.

6.4. Details of participants will not be used by the Organiser for Bosch related communication should the participants opt-out to receive further communication from the Organiser.

6.5. Information regarding the Promotion that is published on authorized advertising material will also form part of the Terms and Conditions of the Promotion.

6.6. The Organiser may in its sole discretion amend these Terms and Conditions at any time, without notice, and such amendments shall be deemed to have taken effect from the date of publication of the revised Terms and Conditions on the Organiser's website https://www.bsh-promotions.co.za//. The onus rests on the participant to constantly check the website for updates to the Terms and Conditions.

6.7. The Organiser reserves the right, at any time, to verify the validity of participants (including a participant's identity, age and place of residence) and to reject any participant who has not agreed to these Terms and Conditions. Errors and omission may be accepted at the Organiser's discretion. Failure by the Organiser to enforce any of its rights at any stage does not constitute a waiver of those rights.

6.8. If this Promotion is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Organiser, including but not limited to technical difficulties, unauthorized intervention or fraud, the Organiser reserves the right, in its sole discretion, to the fullest extent permitted by law: (a) to disqualify any participant; or (b) to modify, suspend, terminate or cancel the Promotion as appropriate, subject to the approval of relevant regulatory authorities.

6.9. Save as permitted by law, the Organiser reserves the right to cancel, suspend or terminate this Promotion, without notice at any time, and such cancellation, suspension or termination shall be deemed to have taken effect from the date of publication on the Organiser's website https://www.bsh-promotions.co.za/. Liability shall lie against the Organiser in favour of any participant, winner(s) and/ or third party arising from such cancellation, suspension or termination. Therefore, the participant waives his/her right which they may have against the Organiser and hereby acknowledge that they will have no right of recourse or claim of any nature whatsoever against the Organiser.

6.10. This Promotion is governed by these Terms and Conditions, as well as those of the relevant authorized participating stores, associated with this Promotion.

6.11. Any dispute or claim arising out of or in connection with the Promotion shall be governed by and construed in accordance with the laws of South Africa.

6.12. The Organiser accepts no liability or responsibility, whether occasioned by any circumstance not foreseeable and not within its reasonable control for late or delayed return and / or refund.

6.13. By participating in the Promotion, the participants agree that the Organizer and its affiliates may contact the participants via email and through social media platforms to deliver marketing communications regarding their products and promotional activities, provided that the participants are given the opportunity to opt-out of receiving marketing communication at any time via the appropriate opt-out mechanisms provided by the Organizer for such purpose. The Organizer may also use the personal data collected from the participants and that such use may include transfers to the Organizer's affiliates and third party service providers in any country. Further, the participants personal data collected shall be shared, processed and transferred between the Promoter and the Partner to deliver communications. Details of participants will not be used by the Organizer for Bosch brand related communication, nor by the Partner, should the participants opt-out to receive further communication from the Organizer, Promoter and Partner. Without derogating from the foregoing, the participants and the Representatives (where applicable) specifically consent to the collection and processing of their details and information by the Organizer and their affiliates for the purposes of the Promotion.

6.14. The Organizer may require the participant to be identified and photographed. Photographs may be published in printed media, or the participant may be required to appear on radio and television when accepting their Offer and/or after having received their Offer. The participant will be given the opportunity to decline to the publication of their images and to participate in the Organizer's marketing material in so far as it relates to the Promotion.

6.15. Information regarding the Promotion that is published on authorized advertising material will also form part of the terms and conditions of the Promotion.

6.16. If part or all of any clause of these Terms and Conditions is illegal, invalid or unenforceable:

(a) It will be read down to the extent necessary to ensure that it is not illegal, invalid or unenforceable, but if that is not possible; and

(b) It will be severed from these Terms and Conditions and the remaining provisions of these Terms and Conditions will continue to have full force and effect.

6.17. For the purposes of section 36 of the Consumer Protection Act 68 of 2008, the participating retailer is solely a participating retailer and not the promoter of the Promotional Competition. The Promoter retains full and sole responsibility for the design, conduct, administration, operation, funding, prize fulfilment, compliance, and conclusion of the Promotional Competition, including compliance with all applicable laws and regulations.

6.18. The participating retailer does not participate in, and bears no responsibility for, the planning, administration, adjudication, verification, selection of winners, handling of participant queries or complaints, or any aspect of prize allocation or delivery.

6.19. For the purposes of the Protection of Personal Information Act 4 of 2013 (“POPIA”), to the extent that the participating retailer collects, uses or shares participants’ personal information in connection with the Promotional Competition, participants acknowledge and consent to such collection, use and sharing with the Promoter and/or the Promoter’s authorised agents, strictly to the extent necessary for the facilitation, administration and operation of the Promotional Competition, including verification of entries, communication with participants, and prize fulfilment, and only for the period permitted under POPIA and applicable law

7. Consumer Protection Act:

7.1. To the extent that the Terms and Conditions or any goods or services provided under the Terms and Conditions are governed by the Consumer Protection Act, 2008 (the "Consumer Protection Act"), no provision of the Terms and Conditions are intended to contravene the applicable provisions of the Consumer Protection Act, and therefore all provisions of the Terms and Conditions must be treated as being qualified, to the extent necessary, to ensure that the applicable provisions of the Consumer Protection Act are complied with.

8. Promotional Disclaimers:

Under the communication of this promotion, the following disclaimers apply for:

8.1 Bosch number 1 brand worldwide for dishwashers. Source: Euromonitor International Limited: retail volume sales 2025.

8.2 Finish is the number 1 brand recommended by Bosch. Finish brand is #1 global value sales in Automatic Dish Washing category (source: NielsenIQ RMS data 2024)

8.3 Care for Time: Speed Perfect cut the washing time by up to 65% without compromising results. Time difference of 65% is the difference between the duration of EasyCare programme 40C and the duration of Easy Care programme 40C with addition of SpeedPerfect option.

8.4 Care for Hygiene: According to the tests performed by the Institute for Integrative Hygiene and Virology in Germany related to the removal of enveloped and non-enveloped viruses (e.g. Murine Parvo MVM, Corona, Influenza, Noro) and bacteria (Enterococcus faecium) in the tested programmes with wash temperatures 70°C and above.

8.5 Care for Energy: Electricity savings of up to 30% compared to handwashing based on an average of 0,73 kWh of energy consumption of Bosch SMS8ECI02Z dishwasher cycle and electricity usage patterns in various

countries from the report “Laboratory Investigation of Manual Dishwashing Habits_dissertation” by an independent body, Petra Berkholz et. al. Bonn University, International Journal of Consumer Studies (2016). Actual electricity savings may vary depending on country individual electricity usage patterns.

8.6 *Bosch Home Appliance spare parts* are **generally** available for large appliances **for up to** 15 years and for small appliances for up to 10 years.”*
**As far as functionally relevant and storable for Bosch Home Appliances manufactured after 1st January 2023.*

QR Code:

