

TERMS AND CONDITIONS FOR THE BOSCH WASHING MACHINE | FREE OMO BUNDLE PROMOTION.

Please read this Promotion terms and conditions (“Terms and Conditions”) carefully. Participation in this Promotion will constitute your agreement to comply with these Terms and Conditions, allows consumers to claim an OMO bundle against the purchase of any Bosch washing machine, during the promotional period. If you do not agree with these Terms and Conditions, please do not participate in this Promotion. This Promotion is only available while stock lasts and only valid within the Republic of South Africa. Please refer to this website for the current Terms and Conditions for this Promotion: www.boschpromo.co.za.

All participants during the term of this Promotion agree to be bound by the following Terms and Conditions:

1. Promotion:

Bosch -Free OMO Bundle collaboration (“Promotion”)

- 1.1. The Promotion is managed by BSH Home appliances (“the Promoter”), Registration number: 1985/05742/07 and/or its agencies, business entities and selected retailers (“Organiser”), in partnership with Unilever South Africa (Pty) Ltd, Registration number: 1939/012365/07 (“Partner”).
- 1.2. The Promotion (“promotional period”) will run from **30th April 2026 [00:00] to 30th June 2026 [23:59]** on purchases made against any Bosch front loader washing machine described in clause 2.2. The Promotion Period and registration periods may be extended or curtailed at the discretion of the Organiser.

2. Promotional Offer:

2.1. Consumers that have purchased an original Bosch washing machine as set out in clause 2.2, within the promotional period, within the republic of South Africa, will receive a digital coupon to redeem against: **2x OMO Auto Washing Liquid 1.5L AND 1x OMO Auto Power Laundry Capsules 21ml (20-pack) (any variant), to the recommended retail value of R327,00.** Consumers are to follow the prompts set out in clause 4, provided that the consumer has:

2.2a. Purchased any Bosch front loader washing machines, with the following model codes:

WLZ24210ZA	8kg / White / Slimline (45 cm)
WLZ2421SZA	8kg / Silver Inox / Slimline (45 cm)
WAN282X1ZA	8kg / Silver Inox
WGA1440XZA	9kg / Silver Inox
WGA244ZRZA	9kg / Cast Iron Grey
WGA2540XZA	10kg / Silver Inox
WGA254ZRZA	10kg / Cast Iron Grey
WGK254ZXZA	10kg / Silver Inox
WGA254ZRZA	10kg / Cast Iron Grey
WGK254ZRZA	10kg / Cast Iron Grey

2.2b retained the original proof of purchase and / or receipt, indicating the date, price and place of purchase in respect of the washing machine purchased.

2.3 The promotional offer may not be transferable, not be substituted for an alternative, or not be redeemed for cash.

2.4. The promotional offer does not automatically register the purchased washing machine for the standard 3 (three) year manufacturer warranty. To register for the 3 (three) year manufacturer warranty, and /or for the 10 (ten) year motor warranty, the participant can follow the instructions and prompts on <https://www.bosch-home.com/za/customer-service/bosch-za-warranty>.

3. Who may qualify for the promotion?

3.1. Where the participant is a natural person, that participant must:

- (a) Be a citizens of the Republic of South Africa and/or legal residents of the aforesaid country;
- (b) Be currently residing in the Republic of South Africa at the date of the commencement of the Promotion Period;
- (c) Be a natural person and be at least eighteen (18) years old at the date of the commencement of the Promotion Period;
- (d) Be in the possession of a valid South African identity.
- (e) Participation in this promotion does not include the Organiser, their directors, members, partners, employees, agents, consultants, any other person who directly or indirectly controls or is controlled by them or any supplier of goods and services, **if they personally purchased the selected washing machine for their own personal use**. Proof of purchase will be verified at the Promoter's discretion.

3.2. Where the participant is a business (which for the purposes of these Terms and Conditions shall include a Trust), that participant must:

- (a) Be duly registered and incorporated or otherwise lawfully established in the Republic of South Africa and not restricted in terms of its constitutional documents from participating in the Promotion, with a domicilium address situated within the Republic of South Africa;
- (b) Be represented by a duly authorized individual (the "Representative") who currently resides in the Republic of South Africa at the date of the commencement of the Promotion Period,
- (c) The Representative must be at least 18 (eighteen) years old at the date of the commencement of the Promotion Period.

3.3. Misrepresentation of participants or in store sales representatives will result in the disqualification of the claim and possible legal action.

4. How to redeem the offer:

4.1. Purchase any Bosch washing machine from participating retailers.

4.2. To receive a digital OMO Coupon, the consumer needs to register their purchase via Whatapp using these steps:

Step 1: Purchase a valid washing machine as per clause 2.2 at the participating retail stores within the Republic of South Africa during the promotional period.

Step 2: Retain proof of purchase.

Step 3: Scan the QR code on the promotional point of sale in the retail store or WhatsApp the keyword "**Bosch**" to **087 265 2228**, which directs the consumer to the WhatsApp line to accept terms and conditions to continue.

Step 4: Complete the details requested and upload the proof of their purchase (valid till slip, retailer receipt or tax invoice). Make sure the proof of purchase clearly includes the date, price, place of purchase and product model number.

Step 5: Select either **Checkers/Shoprite, Pick n Pay, or Dischem** as the preferred retailer to collect the free OMO bundle.

Step 6: Upon submitting the online form, the participant will receive a WhatsApp message, within 72 hours, confirming their submission, and that the registration was successful and a digital coupon will be issued via WhatsApp. In the event that the entry was unsuccessful, the participant will receive a WhatsApp message notifying of error and request for resubmission

Step 7: Consumers use this digital coupon to redeem their free OMO bundle at the selected store (Step 5).

4.2. Participants who encounter any technical issues when registering can select the “Help” option on the Whatsapp (**087 265 2228**) menu and follow the prompts for assistance, contact the Organizer for assistance by telephone at the following telephone number: +27 (0) 11 265 7800, or alternatively can contact support via email support@berele.com.

4.3. The Organizer accepts no responsibility for any costs incurred during registration, any entries lost, misdirected, illegible, late, mutilated or altered. Entries that do not comply with these Terms and Conditions will be disqualified.

4.4. Errors and omissions may be accepted at the Organizer's sole discretion. Failure by the Organizer to enforce any of its rights at any stage does not constitute a waiver of those rights.

4.5. It is the participant's responsibility to ensure that any information provided to the Organizer is accurate, complete and up to date.

4.6. The OMO Coupon code can only be claimed through the WhatsApp line provided and may not be registered in any other form such as email or telephonic.

5. The OMO Coupon digital Code:

5.1. The participant has until the **30 June 2026 [23:59]** to register the washing machine purchased and receive the OMO digital coupon code, purchased within the promotional period, as described in clause 4.

5.2. The digital coupon code is only valid for a **period of two weeks from date of receiving the digital coupon**.

5.3. The digital coupon will stipulate the redemption against **2x OMO Auto Washing Liquid 1.5L AND 1x OMO Auto Power Laundry Capsules 21ml (20-pack) (any variant)** and not a monetary value. The price point of the OMO bundle at point and time of purchase will be used to redeem against the offer. No additional discounts or special pricing will be considered at point of purchase.

5.3. The participant must scan the **2x OMO Auto Washing Liquid 1.5L AND 1x OMO Auto Power Laundry Capsules 21ml (20-pack) (any variant)**, together with the digital coupon code supplied after the WhatsApp redemption, to receive the promotional offer for free.

5.4. Should the **OMO Auto Power Laundry Capsules 21ml (20-pack)** not be available at the selected retailer, consumers may redeem the digital coupon code against **3x OMO Auto Washing Liquid 1.5L. Any variant allowed**.

6. Limitation of Liability:

6.1. To the extent permitted by Consumer Protection Act No 68 of 2008 and any other applicable law:

(a) The participant hereby indemnifies the Organiser against any direct, indirect, special, incidental, consequential or punitive damages or loss of any kind regardless of how this was caused, and whether it arose under the law of contract or delict or otherwise, because of the participant's entrance to the Promotion. Any technical difficulties or equipment malfunction or failure. Any tax liability incurred by participant. Any claim that is late, lost, altered, damaged or misdirected due to any reason beyond reasonable control of the promoter.

(b) The Organiser excludes all warranties (express or implied), representations and liabilities regarding this Promotion (other than for death or personal injury caused by its negligence and/or fraud).

(c) All personal information exchanged with the usage of third party applications will not be monitored or controlled by the Organiser. The participant bears the responsibility to ensure that it is aware of the terms and conditions applicable to usage of 3rd party applications. The participant understands and agrees to indemnify the Organiser from all liability arising from whatsoever nature.

7. General:

7.1. In accordance with the confidentiality policies and practices of the Organiser, none of the entry details of any participant in this Promotion will be disclosed or used by the Organiser for any purposes other than for entry into the Promotion and in accordance with clause 4 above.

7.2. The participant is bound by the Bosch promotion terms and conditions. Should there be any dispute in this regard, the Organisers shall be sole adjudicator of the dispute and the Organisers decision shall be final.

7.3. Participants acknowledge and accept that the Organiser shall utilise a third party agent to contact the participant to arrange delivery. In order to affect the contacting and delivery process, the Organiser shall provide the participant's information to such third party agent.

7.4. Details of participants will not be used by the Organiser for Bosch related communication should the participants opt-out to receive further communication from the Organiser.

7.5. Information regarding the Promotion that is published on authorized advertising material will also form part of the Terms and Conditions of the Promotion.

7.6. The Organiser may in its sole discretion amend these Terms and Conditions at any time, without notice, and such amendments shall be deemed to have taken effect from the date of publication of the revised Terms and Conditions on the Organiser's website www.boschpromo.co.za. The onus rests on the participant to constantly check the website for updates to the Terms and Conditions.

7.7. The Organiser reserves the right, at any time, to verify the validity of participants (including a participant's identity, age and place of residence) and to reject any participant who has not agreed to these Terms and Conditions. Errors and omission may be accepted at the Organiser's discretion. Failure by the Organiser to enforce any of its rights at any stage does not constitute a waiver of those rights.

7.8. If this Promotion is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Organiser, including but not limited to technical difficulties, unauthorized intervention or fraud, the Organiser reserves the right, in its sole discretion, to the fullest extent permitted by law: (a) to disqualify any participant; or (b) to modify, suspend, terminate or cancel the Promotion as appropriate, subject to the approval of relevant regulatory authorities.

7.9. Save as permitted by law, the Organiser reserves the right to cancel, suspend or terminate this Promotion, without notice at any time, and such cancellation, suspension or termination shall be deemed to have taken effect from the date of publication on the Organiser's website www.boschpromo.co.za. Liability shall lie against the Organiser in favour of any participant, winner(s) and/ or third party arising from such cancellation, suspension or termination. Therefore, the participant waives his/her right which they may have against the Organiser and hereby acknowledge that they will have no right of recourse or claim of any nature whatsoever against the Organiser.

7.10. This Promotion is governed by these Terms and Conditions, as well as those of the relevant authorized participating stores, associated with this Promotion.

7.11. Any dispute or claim arising out of or in connection with the Promotion shall be governed by and construed in accordance with the laws of South Africa.

7.12. The Organiser accepts no liability or responsibility, whether occasioned by any circumstance not foreseeable and not within its reasonable control for late or delayed return and / or refund.

7.13. By participating in the Promotion, the participants agree that the Organizer and its affiliates may contact the participants via email and through social media platforms to deliver marketing communications regarding their products and promotional activities, provided that the participants are given the opportunity to opt-out of receiving marketing communication at any time via the appropriate opt-out mechanisms provided by the Organizer for such purpose. The Organizer may also use the personal data collected from the participants and that such use may include transfers to the Organizer's affiliates and third party service providers in any country. Further, the participants personal data collected shall be shared, processed and transferred between the Promoter and the Partner to deliver communications. Details of participants will not be used by the Organizer for Bosch brand related communication, nor by the Partner, should the participants opt-out to receive further marketing communication from the Organizer, Promoter and Partner. Without derogating from the foregoing, the participants and the Representatives (where applicable) specifically consent to the collection and processing of their details and information by the Organizer and their affiliates for the purposes of the Promotion.

7.14. The Organizer may require the participant to be identified and photographed. Photographs may be published in printed media, or the participant may be required to appear on radio and television when accepting their Offer and/or after having received their Offer. The participant will be given the opportunity to decline to the publication of their images and to participate in the Organizer's marketing material in so far as it relates to the Promotion.

7.15. Information regarding the Promotion that is published on authorized advertising material will also form part of the terms and conditions of the Promotion.

7.16. If part or all of any clause of these Terms and Conditions is illegal, invalid or unenforceable:

- (a) It will be read down to the extent necessary to ensure that it is not illegal, invalid or unenforceable, but if that is not possible; and
- (b) It will be severed from these Terms and Conditions and the remaining provisions of these Terms and Conditions will continue to have full force and effect.

8. Consumer Protection Act:

8.1. To the extent that the Terms and Conditions or any goods or services provided under the Terms and Conditions are governed by the Consumer Protection Act, 2008 (the "Consumer Protection Act"), no provision of the Terms and Conditions are intended to contravene the applicable provisions of the Consumer Protection Act, and therefore all provisions of the Terms and Conditions must be treated as being qualified, to the extent necessary, to ensure that the applicable provisions of the Consumer Protection Act are complied with.

8.2 The participating retailer's involvement in this Promotional Competition is strictly limited to its role as a participating retailer. Whether the participating retailer's participation is exclusive or non-exclusive, under no circumstances shall the participating retailer be regarded as, or deemed to be, a promoter or co-promoter of this Promotional Competition, whether directly or indirectly, nor shall anything in these Competition Terms and Conditions, the manner of promotion, or the Retailer's participation be construed as creating such a relationship.

8.3 For the purposes of section 36 of the Consumer Protection Act 68 of 2008, the participating retailer is solely a participating retailer and not the promoter of the Promotional Competition. The Promoter retains full and sole responsibility for the design, conduct, administration, operation, funding, prize fulfilment, compliance, and conclusion of the Promotional Competition, including compliance with all applicable laws and regulations.

8.4 The participating retailer does not participate in, and bears no responsibility for, the planning, administration, adjudication, verification, selection of winners, handling of participant queries or complaints, or any aspect of prize allocation or delivery.

8.5 For the purposes of the Protection of Personal Information Act 4 of 2013 ("POPIA"), participants acknowledge and consent to Makro (as the participating retailer) collecting, using and sharing their personal information with the Promoter and/or the Promoter's